#### 2016 Air Quality Compliance Workshop



# Digging Into Your Permit

Jason Rayfield, MCAQ



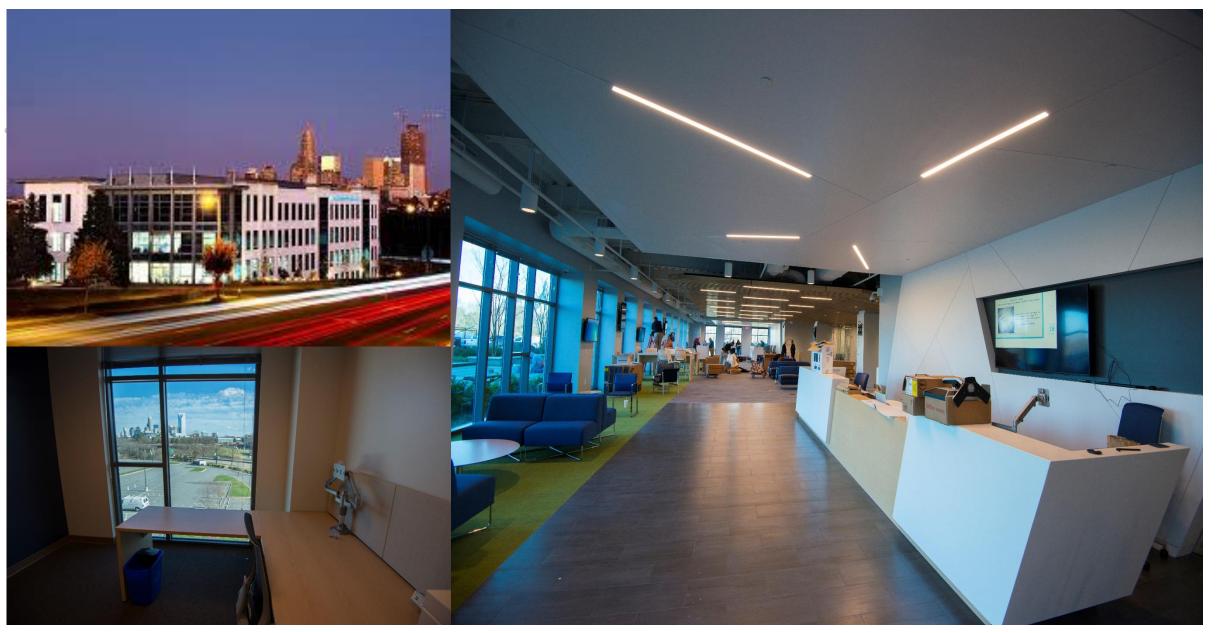


## Welcome to Our New Facility!

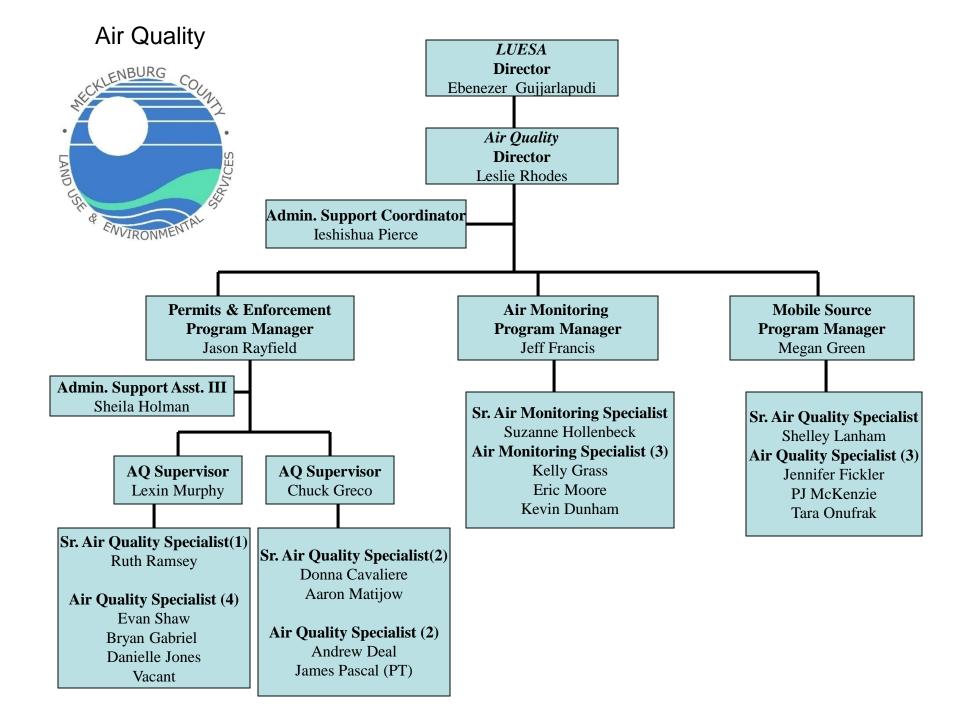
- Moved in December 2015
- Building houses all Mecklenburg County LUESA Agencies :
  - Air Quality, Code Enforcement, GIS, Solid Waste, Water & Land Resources (also City Zoning)
- 1<sup>st</sup> Floor Customer Service Center – 1 stop shop
- Air Quality same phone number (704-336-5430) & we're on 4<sup>th</sup> floor











#### 2015 Air Quality in Mecklenburg County Meets All Federal, Health-based Standards



539 sources with AQ permits 301
asbestos-related
projects reviewed

100% permits issued on-time

Grants to Replace Aging Diesel Engines brought to Charlotte region since 2007

\$6 million in grants
500 tons NOx reductions

AQ Monitoring Data Completeness

91%

96%

2015

2016 Q1

211,407

vehicle miles reduced from clean commute campaign



### Improving our Service

- 1. Re-designed Website
- 2. Online Permit Applicability Requests
- 3. Emission Calculation & Reporting Help Guide
- 4. Voice of the Customer Surveys
- 5. Report Tracker Emails
- 6. Air Compliance Excellence (ACE) Awards
- 7. Future Online Applications & Reports (GovOnline Project)
- 8. What else? Give us your feedback!



#### Please visit http://airquality.charmeck.org



Contact

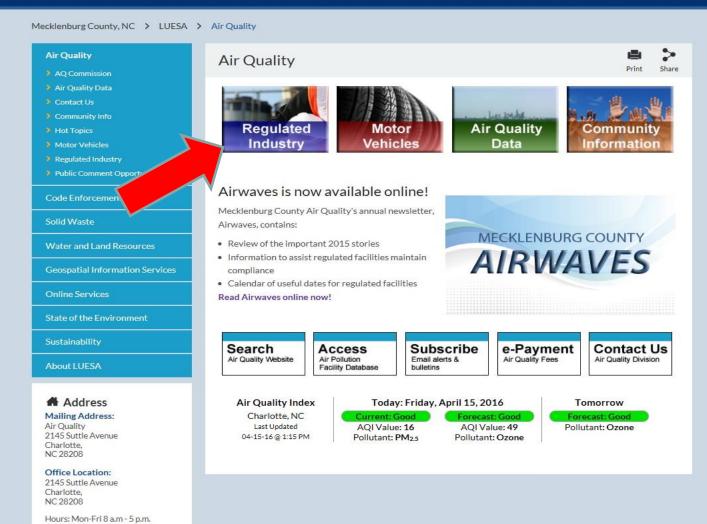














Notify us with our online form at http://airquality.charmeck.org



## GovOnline Project



Welcome to the Public MCAQ Online System (GovOnline) for Online Environmental Submissions.

GovOnline services include online form submission, real-time tracking of submittal status and online compliance report submittal. The system allows public users to:

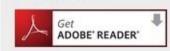
- · Establish a user account and manage all your submittals online;
- · Apply environmental permits, certificates, licenses and other environmental issuances online;
- · Submit environmental reports;
- · Monitor processing status of your online submittals;
- · Receive e-mail notifications on permitting results;
- · Receive e-mail alerts for upcoming reporting obligations;
- · Submit requests to revise permits or submit revised reports;
- · Track historical versions of all submittals.

Presently the system is operational for the Asbestos NESHAP Notification Form. The system will be expanded to include additional forms in the future.

System User Guide: The System User Guide provides instructions on using the System under the Help Menu. You can also access the guide via the Home Page (see above).

	Facility/Public Login
Jse	r name
Pas:	sword
	ogin
0	System User Guide
0	Create a new account
-	Forgot your login user name or password?
Rele	ase Date: September 26, 2014
4	sion: 4.0014.0926.30093

GovOnline uses Adobe Reader for some online document viewing. Please click the following link to install Adobe Reader Plug-in software.



GovOnline Website is secured by



## **Objectives for Today:**

- Make your air permit a tool to help you comply. Let's Dig In!
- Understand monitoring, recordkeeping, and reporting requirements.
- Know when and how to apply for an air permit.
- Breakout sessions chance to ask specific questions, meet your specialist, and learn more about emission calculations.
- Learn about resources that can help with permitting & compliance.

